

Dynamic Currency Conversion

DCC allows a merchant to give his/her foreign customers the choice to pay for a transaction in their home currency. The Fintrax DCC software is compatible with a wide variety of POS brands. Installation is simple and is carried out generally via the store's POS maintenance company. Fintrax will also ensure that our client's staff receive regular training.

How does it work?

- Enter total amount of transaction in Euro and insert credit card into POS.
- Automatic recognition of the card's domestic currency by POS.
- Customer may choose to pay in either Euro or his home currency.
- Transaction amount is automatically converted into customer's domestic currency.
- Transaction is executed in domestic currency.

After the transaction the customer receives a clear, readable credit card receipt in their own currency. The exchange rates are internationally competitive and are updated every day. Customers are guaranteed to be debited the exact amount that appears on their receipt. Dynamic Currency Conversion is a great service which allows clients to be more confident and in control of their purchases.

What are the advantages for Merchants?

- Reduce cost of bank charges for non European credit card transactions.
- Fintrax provide merchant with daily and monthly reports detailing customer transactions.
- No need to change bank.
- Efficient and responsive after-sale service.
- DCC gives merchant a competitive edge in Customer Service.